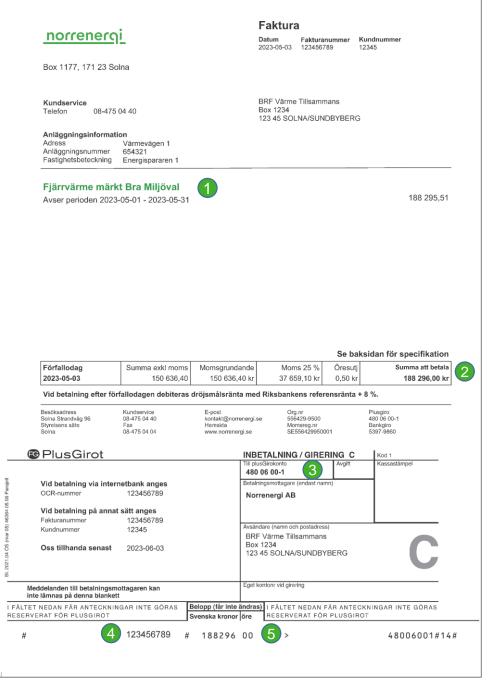
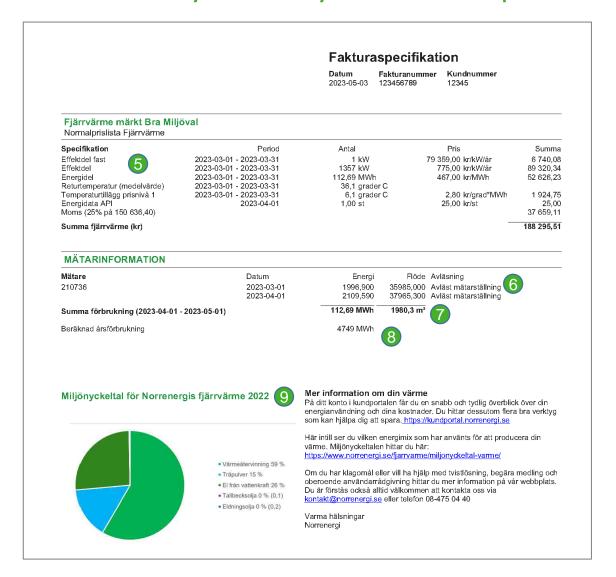
How to read your invoice



- Refers to the measured consumption in your facility during the specified period.
- 2 Total monthly amount to pay.
- The invoice is paid to our bankgiro account.
- 4 Please provide the invoice's OCR number when making the payment. (OCR number and invoice number are the same.)
- Total monthly amount to pay. If it says 'MAKULERAD,' it means the invoice amount in total will be paid via autogiro/ direct debit.

This is how you read your invoice specification



- Log in to your account at norrenergi.se to find statistics about your energy usage down to an hourly level.
- We read the meter readings at your facility through remote reading.
- The total consumption is calculated by subtracting the meter readings at the beginning and end of the period.
- Here, your "normalårskorrigerade"/normal-year-corrected" estimated annual consumption is provided. Normal-year correction of energy usage data aims to enable comparisons of energy usage between different periods, independent of the current outdoor temperature.
- 9 Here you will find information about Norrenergi's environmental indicators for the previous year, as well as other information you may need regarding your heating and how you can seek assistance from us in various ways.